

ECE 435 – Network Engineering

Lecture 10

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Announcements

- HW#3 was posted, due Monday. Encryption.



Internet e-mail

- Traditional Federated service (though spam + google means maybe that's on the decline)
- Compose text message, send to outgoing server
- user@host.network
- server delivers to destination mailbox
- user downloads and reads
- Send/store, can wait on server (as opposed to an instant-message type system where both users have to be active)



e-mail history

- Been around since more or less start of networks
- First internet/ARPANET
 - Ray Tomlinson credited with first modern e-mail around 1971,
 - decided to use '@' char
 - First e-mail was just keyboard poundings while testing
 - Wasn't even supposed to be working on e-mail, just thought it would be cool



local UNIX e-mail

- UNIX mail, just a mail spool on your computer. Could use command line “mail” to send it.
`/var/spool/mail/username`
- biff to interrupt you when mail came in (used to be exciting)
- mbox vs maildir war; mbox format, tell each new e-mail via From:. So has to be escaped, you’ll see this sometimes.
- Locking



Could you send across the network?

- Want to send machine-to-machine e-mails. Various ways to do this. UUCP, etc.
- UUCP bang paths foo!bar!ucbvax!user
- Many machines not on internet 24/7, might queue up e-mails then send in batches late at night when phone rates cheaper



SMTP vs x.400

- As with OSI layer, the big formal ISO definition was made but the hacked-together SMTP won out.
- “Worse is better?”



x.400

- x.400 much better in many ways
 - built-in security (encryption before SMTP got it)
 - could tell you once e-mail was delivered
 - can send binary files without hacks
- x.400 had horrible e-mail addresses
 - C=country, A=administrator (like ISP?can be blank),
 - P= Private Domain, etc
 - C=US;A=;P=UMaine;O=ECE;S=Weaver;G=Vince;
- x.400 actually used a lot in some situations. Microsoft



exchange did for a while

- x.400 so complex that making a working setup was hard so people gave up and used SMTP
- (though sendmail config was famously horrible)



SMTP – simple mail transfer protocol

- RFC 821 (J. Postel) in 1982
- connect TCP port 25. Text.
- All commands 4 chars (no one remembers why)
S: 220 maine.edu SMTP service ready
- HELP
- HELO example.com
S: 250 maine.edu says hello to example.com
There is an extended SMTP. You can detect by sending EHLO instead



- MAIL FROM: <xyz@maine.edu>
S: 250 sender ok
- RCPT TO: <abx@maine.edu>
S: 250 recipient ok
- DATA
Put data. '.' on line by itself is end
S: 250 message accepted
- QUIT
S: 221 maine.edu closing connection
- Respond with 3-digit code
 - 2xx = successful



- 3xx = intermediate reply (waiting for more data)
- 4xx failed
- 5xx error in command
- In theory supposed to keep retrying to send for up to 4days



SMTP e-mail layout

- RFC 822/2822/5322
- Envelope first (RFC 821)
- Headers, blank line, body
- originally plain 7-bit ASCII, anything more needs MIME and other extensions
- Headers
 - To:
 - CC: (carbon copy)
 - BCC: (blind carbon copy)



- Message-In:
- In-Reply-To:
- From: / Date: are required
- Reply-to:
- Received: (each transfer agent adds in)
- Return-path:
- Subject:
- X-* (optional extension, people get creative)



MIME

- Multipurpose Internet Mail Extensions (RFC-1341)
- How do you send Unicode/8-bit ASCII (accents) or Chinese/Japanese
- How do you attach audio/images?
- Backwards compatible
- Message headers:
 - MIME-Version:
 - Content-Description:
 - Content-Id:



- Content-Transfer-Encoding:
- Content-Type: (text/plain video/mpeg, etc)



MIME Encodings

- regular: 7-bit ASCII lines, each less than 1000 chars
- Same, but 8-bit
- base64 – groups of 24 bits broken into 4 6-bit parts, each a legal ASCII. A=0 B=1 then lower case digits, + /
- quoted-printable – 7-bit ASCII but higher characters encoded with = sign (hex digits) equal sign =3D
- multipart



e-mail process

- MUA (mail user agent) on sending machine sends by SMTP (simple mail transport protocol) to
- MSA (mail submission agent) which determines the destination to send to if not local.
- The MSA uses DNS to look up mail server for destination, then sends it to the receiving MTA (mail transfer agent)
- The MTA sends it on to the MDA on the receiving end
- The final receiving MDA (mail delivery agent) puts into



file/mailbox for user

- Receive MUA on local machine via POP3/IMAP



e-mail applications

- MUA – editor (optional) mutt/pine/thunderbird/outlook
Often these days replaced by browser app
can you use telnet as MUA?
- MSA – sometimes just part of MTA
- MTA – sendmail/qmail/postfix/exim
speaks SMTP. sendmail was standard, has more or less
incomprehensible config setup
- MDA – fetchmail? deliver mail to mailbox. Possibly just
a single file, can also be series of directories



- MUA – retrieve e-mail via IMAP or POP



POP/IMAP

- POP (post office protocol) RFC 1939
 - port 110 (default) 995 (secure)
 - download mail to local machine which stores locally
- IMAP (internet message access protocol) RFC 2060
 - port 143 (default) 993 (secure)
 - manipulate mail on server
 - gmail can present as IMAP. tags are really imap “folders”. Can actually download local (I do).



e-mail security

- In early days, “open relays” if an e-mail came in the server would take mail from anyone and try to deliver it to anyone. Not a good idea (spammers)
- mail spoofing (What’s to stop you from putting someone else’s address at FROM? how can you catch this?)



e-mail SPAM

- Unsolicited commercial e-mail
- Trusting / open-relay nature of e-mail ripe for abuse
- Origin of term SPAM?
First commercial spam (usenet) March 5, 1994 Law Firm, Green Card Spam
- Spam/Virus filtering (joke of getting viruses via e-mail)



SPAM countermeasures – DKIM

- Host advertises public key on DNS
- All e-mails signed with this key
- Hassle. Large providers like google stop accepting e-mail without DKIM
- non-repudiation – can't plausibly deny e-mail sent by you. one workaround is have the server constantly change keys so unless someone records them can't prove it



SPAM countermeasures (other)

- On the sysadmin side, make sure systems are secure. Many ISPs block outgoing port 25
- SPF records in DNS, say which machines in your network are allowed to send e-mail. Downside, if user has bought a domain and uses it but the ISP doesn't support SPF.
- Not posting your e-mail, intentionally mixing up your e-mail so address harvesters have trouble getting it. Downside? Things like + in e-mail address?
- Challenge/response. Need to ACK before e-mail goes



through. No one likes this.

- DNS black lists, lists of known spamming sources
Some people block whole countries or all cable-modem connections
- Strict SMTP implementations. Spammers don't always implement their mail senders well.
- Greylisting – delay delivery of the mail by a few minutes (with a 400 response). Most legitimate servers will retry, a lot of spam software doesn't bother.
- Filtering, blocking keywords/all-caps
False positives?



- e-mails with chunks of books in them, crazy characters
- Bayesian filtering – auto learning. Sometimes can see this in headers



Other e-mail topics

- Vacation Messages
- Mailing lists
- procmail sorting



e-mail privacy

- SSMTP: SSL encrypted connection to SMTP server (usually plain text)
- SMTP end to end still unencrypted
- Can use PGP (pretty good privacy) to encrypt e-mails, practically no one does this



Can you run your own e-mail server

- Used to be possible/common
- Common e-mail servers: configuring them, specifically SendMail



e-mail issues

- Reply-all storms (look up microsoft one)



e-mail netiquette

- Signature, 4 lines 76(?) chars (why?)
- No top-posting!
- Quoting
- Linux kernel rules. Text only. No attachments. No MIME. no line-wrapping. Include patch as text.
- Eternal September / September that never ended!
sdate

Wed Sep 11 1993 10:39:39 AM EST 1993



Other common protocols we won't cover

- Legacy (inetd): echo, chargen, discard, time, finger (.profile, .plan), qotd, systat, write, talk
why no longer supported? security? lack of interest?
- Messaging:
 - IRC – internet relay chat
 - AIM/ICQ/MSN etc
 - unix talk/write
 - MUDs, talkers
- IPP – printer protocol (CUPS, lpd, jetdirect)



- backup software
- syslog
- telephony
 - skype
 - facetime
 - Zoom
 - VOIP
 - ASTERISK
- ntp – network time protocol
- LDAP/Authentication
- Network Attached Storage/Fileservers



- NFS
- Samba/CIFS
- andrewfs (afs)
- Databases: mysql
- Distributed/Torrent sites
- File transfers: ftp
- Distributed computing (SETI@Home)
- Video streaming (Netflix, etc)
- On-line Gaming (harder than you might think)

